

**Name and Address for all Correspondence**

Mr/Mrs/Miss \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ Postcode \_\_\_\_\_

Tel. Home \_\_\_\_\_ Office \_\_\_\_\_ Fax \_\_\_\_\_

Mobile \_\_\_\_\_ E-mail \_\_\_\_\_

Please enter details of those in your party who are not at your own address in the panel below.  
 Please tick this box if you wish to receive our email newsletters detailing new properties in the future.

Villa Details			Car Hire Details		
Villa	Commencing Date	Number of weeks	Car Group*	Weekly tariff	Child/baby seat in car
*Before specifying cars, see Car Hire Details.					

**Special Requirements** (please tick)

Cot Hire  High Chair  Air-con\*  Pool Htg\*  Other (please state) \_\_\_\_\_

\*Please check villa text for availability

**Travel Details**

	Flight Numbers	Flight Times*
Outward Flight	_____	Arrival _____
Return Flight	_____	Departure _____

\*Arrival and departure times may involve extra day car hire

**Names of all persons occupying the property** For additional names attach extra sheet.

	Mr/Mrs Miss/Ms	Initials	Surname	Nationality	Date of birth		Office use only
					if under 17	if over 65	
1.							
2.							
3.							
4.							
5.							
6.							
7.							
8.							
9.							
10.							
11.							
12.							

**Addresses and Telephone Numbers for other members of the party**

Name	Name
Address _____	Address _____
_____	_____
Postcode _____	Postcode _____
Telephone _____	Telephone _____

Booking Reference: \_\_\_\_\_

\_\_\_\_\_

**Payment Enclosed**

**Villa Rental** Deposit 30% of rental (full amount if within 8 weeks)

**Caution Deposits** Payable if within 8 weeks

£
£
<b>Total</b> £

I agree the Conditions of Booking below and enclose cheque being the deposit/full price due on behalf of the party listed above to book the holiday requested. I agree to pay the balance not later than 8 weeks before the commencement, together with Caution Deposit (see Conditions of Booking below), which I understand will be added to the invoice.

Signature \_\_\_\_\_

Date \_\_\_\_\_

# Booking Conditions

1. Palmer & Parker (Holidays) and Palmer & Parker Villa Holidays are trading names of Palmer & Parker LLP, a limited partnership registered in England, (number OC341037) with registered office at Bank Road, Penn, Bucks HP10 8LA. Palmer & Parker LLP, hereafter referred to as P&P, is a member of ABTA. In accordance with ABTA's Code of Practice P&P accepts responsibility (a) if any services agreed to be provided are deficient or not of a reasonable standard; (b) for death, bodily injury or illness caused to any person named in the booking form by the negligent act or omission of the employees of P&P or their agents, subcontractors or suppliers, provided all claims are notified within twenty eight days of the scheduled end of the holiday and all rights relating to the claim are assigned to P&P and the claimant gives all necessary assistance in enforcing such subrogated rights.
2. P&P shall as appropriate and at its reasonable discretion provide assistance overseas (not exceeding £5,000 per booking form) to those who through misadventure suffer illness, injury or death due to activity outwith the inclusive holiday, provided that the passenger shall reimburse such expenditure to P&P.
3. Prices are subject to change only as a result of Government action, otherwise the price agreed on booking and then confirmed is a fixed price. A charge is made for amendments to holiday arrangements requested after the booking has been made.
4. Payment for the holiday is upon booking the deposit as shown on the booking form or such higher sums as indicated on the website or agreed at the time of making the reservation and the balance not less than 8 weeks before departure. Within 8 weeks of travel the total cost is due with the booking form. Any holiday for which payment has not been made on the date due may be deemed cancelled by P&P and the cancellation charges set out in clause 11 are payable.
5. The information supplied has been prepared in good faith. In the event of complaint or dispute between the tenant and P&P it is agreed that the tenant shall complain promptly to the P&P local representative or owner or owner's agent and, if not satisfied by the solution offered, fax or telephone to P&P. On return from the holiday the complaint shall be detailed in writing. No complaint shall be valid unless it was both raised and recorded at the time with P&P and detailed in writing within 28 days. Disputes arising out of, or in connection with, this contract which cannot be amicably settled, may (if the customer so wishes) be referred to arbitration under a special scheme arranged by ABTA, administered independently by the Chartered Institute of Arbitrators. The scheme (details of which will be supplied on request) provides for inexpensive arbitration on documents alone with restricted liability on the customer for costs. The scheme does not apply to claims for amounts greater than £5,000 per person or £25,000 per booking form. Neither does it apply to claims which are solely or mainly in respect of or consequent upon physical injury or illness. Any application must be made within 9 months.
6. Only those persons named on the booking form may occupy the accommodation from 1600 hrs and all shall vacate including luggage not later than 1000 hrs.
7. A minimum £400 caution deposit or other sum at the discretion of P&P is payable which shall be refunded less damages, breakages or chargeable consumption with the administration costs if any. The tenant is responsible for and shall pay for any damages or breakages in or to the property occupied, including any which may only be discovered after departure. The tenant agrees to take all necessary precautions to safeguard the property including use of locks and alarms as provided.
8. It is the customer's responsibility to carry passports, visas and other documents necessary to travel to and drive in the relevant countries.
9. Where a holiday is booked through a travel agent, the travel agent acts for the customer and holds money for the customer until P&P issue the confirmation invoice.
10. P&P do not accept any liability where performance or prompt performance of P&P's contractual obligations is prevented or affected by reasons outside P&P's control or by circumstances amounting to force majeure nor for any failures of public supplies or of sewage or plumbing systems or equipment in villas (but P&P shall use their best endeavours to arrange prompt repairs).
11. **Any cancellation of the holiday by the passenger shall be notified in writing.** Cancellation charges payable by the customer to P&P are (1) more than 56 days before departure the amount of the deposit; (2) between 29 and 56 days before departure 45% of the total price; (3) between 15 and 28 days before departure 60%; (4) between 1 and 14 days before departure the total price.
12. In the event that P&P is obliged to cancel the holiday then all monies paid shall be refunded and (except where cancellation is for a reason covered by condition 11 above) P&P shall pay compensation of 5% of villa rental monies paid at the date of cancellation or 10% if cancellation occurs within 14 days of the departure date.
13. The passenger shall have comprehensive travel insurance for all members of the party including damage caused to the property, and all shall be responsible for the security of personal possessions.
14. The agreement between P&P and the signatory to the booking form referred to variously as "the customer" or "the tenant" shall be governed by English law and the courts of England shall have exclusive jurisdiction in relation thereto.
15. The information and cautions contained in the website are to be construed as part of the contract between P&P and the customer.
16. Data held by P&P in connection with any holiday shall not be sold or given to any other party excepting only on a need-to-know basis to suppliers of services and accommodation in connection with the said holiday. P&P may use the email address provided by the tenant to pass information relevant to this and other holidays.